

PC Mobile Repair Services is a member of the Microsoft refurbish program.  
The rules to be able to sell hardware under this program are as follows:

### Requirements

The only requirement to enroll is that the applicant must be (or become) a PC refurbisher. Once admitted to the program, three basic requirements must be met with each refurbished PC:

1. Only PCs that are at least six months old and have an original valid Windows Certificate of Authenticity may be refurbished.
2. Refurbished PCs must first have their hard drives' [data wiped](#) in accordance with recognized standards.
3. Each refurbished PC must be given a new genuine Windows software license (new operating system, Certificate of Authenticity, and recovery solution).

Terminology we may use to describe products we sell:

**Ex stock** - used to describe goods that buyers can have immediately because the seller has a supply of them available: Most **ex-stock** items can be delivered on the following day after the order is placed. These goods are available **ex stock** for immediate delivery.

**Refurbished** - Generally Refers to Hardware. The term typically refers to the hardware components of a **computer** that have been either replaced with similar components or updated with newer technology than the device originally came with.

**Nearly new** ... [Nearly new items](#) are items for [sale](#) that have [belonged](#) to another person but have not been used much and are still in very good condition.

*\*A note from PC Mobile Repair Services Ltd*

*Questions may arise when it comes to anything that is 'not new', especially when it comes to computers as terminology can be varied and expectations may differ.*

*Simply put, if our customer wants a lower priced computer, with all the software activated and loaded ready to go, then buying a unit that is 'not new' is very often a good way to do this.*

*Please speak to Malvern Parker for further information and the best recommendations and advice to suit your needs.*