



what is Open House?

At our Open House we welcome any visitor who wishes to find out more about how Phyllis Tuckwell Hospice Care supports patients, relatives and carers affected by cancer, or another serious progressive illness.

It gives them the opportunity to sample the relaxed and positive atmosphere of our Day Hospice as well as learning more about our Hospice Care as a whole.

Open House also provides an important link for patients who may have been discharged from Phyllis Tuckwell but want to keep in touch.



**open
house**

Just drop in...

where and when does Open House take place?

We welcome visitors between **2pm and 4pm** every **Tuesday afternoon**. It takes place in the Dove Lounge where on fine days, people can also access our beautiful gardens.

You don't need to make an appointment – simply turn up and stay for as little or as long as you like.



what should I expect from my visit?

- A warm welcome and refreshments.
- Time to talk. Any conversation with our volunteers and staff are handled with sensitivity and in confidence.
- Advice and support from a trained nurse if needed.
- Access to information relevant to your situation.
- A tour around the Hospice if helpful.

what information is available?

You will be given a folder with lots of information about the different services and therapies offered here at the Hospice and at The Beacon Centre.

Additional leaflets and booklets about coping with serious illness, facing death and a bereavement are also available.

will I be able to access therapies on the day?

Unfortunately there is no immediate access to physiotherapy, complementary therapies, medical support or counselling. However some volunteers may be available to offer a simple hand or foot massage.

what support is available if I need it after my visit?

If our nurse thinks that follow-up support is required she will suggest that you speak to your GP, hospital consultant or nurse specialist. They can then refer you to Phyllis Tuckwell Hospice Care.

So that we have a brief record of your visit, we will ask you to fill in a postcard with basic contact information, including the name of your GP.

Open House

is Phyllis Tuckwell able to provide volunteer transport to get to Open House?

No, but we can direct you to other volunteer organisations who might be able to help.

where is Phyllis Tuckwell Hospice?

The Hospice is situated in south Farnham, at the junction of Waverley Lane and Menin Way. Parking is limited within the Hospice grounds but is available on adjacent roads.

what is Phyllis Tuckwell Hospice Care?

Phyllis Tuckwell provides supportive and end of life care to adult patients and their families living with serious progressive illness in West Surrey and North East Hampshire.

Every day we support over 250 patients, relatives and carers in their own homes, in the community and at the Hospice, and at the Beacon Centre.

We also train other Health and Social Care Professionals to provide the same high standards of holistic care in the community.

We have to raise over £20,000 every day to provide our full range of services, which means we rely heavily on the support and generosity of our local community.

how can I support Phyllis Tuckwell?

There are lots of ways:

- Making a one off donation, or setting up a direct debit or standing order to give regularly.
- Buying from or donating items to one of our charity shops.
- Organising or participating in a fundraising event.
- Volunteering.

if you have any more questions please contact:

Karen McEvoy

Day Hospice Team Leader
01252 729411
karen.mcevoy@pth.org.uk

Phyllis Tuckwell Hospice Care

Waverley Lane, Farnham
Surrey GU9 8BL
Tel: 01252 729400

The Beacon Centre,
Gill Avenue, Guildford,
Surrey GU2 7WW
Tel: 01252 913053 - Clinical team
01252 913033 - Administration

Phyllis Tuckwell Memorial Hospice Ltd.
Registered Number 1063033. Registered Charity Number 264501

Email: mail@pth.org.uk
www.pth.org.uk



Linda - Nursing

Phyllis Tuckwell 
Hospice Care
...because every day is precious