Who will carry out the works?

The council's contractor **Kier** and **R&W** civil engineering will be carrying out these works on our behalf.

Please keep this leaflet in a safe place so you can refer to it.

Contact us

- www.surreycc.gov.uk/highways
- 0300 200 1003 (Monday to Friday 8am to 6pm)
- Contact Centre, County Hall, Penrhyn Road, Kingston upon Thames, Surrey KT1 2DN

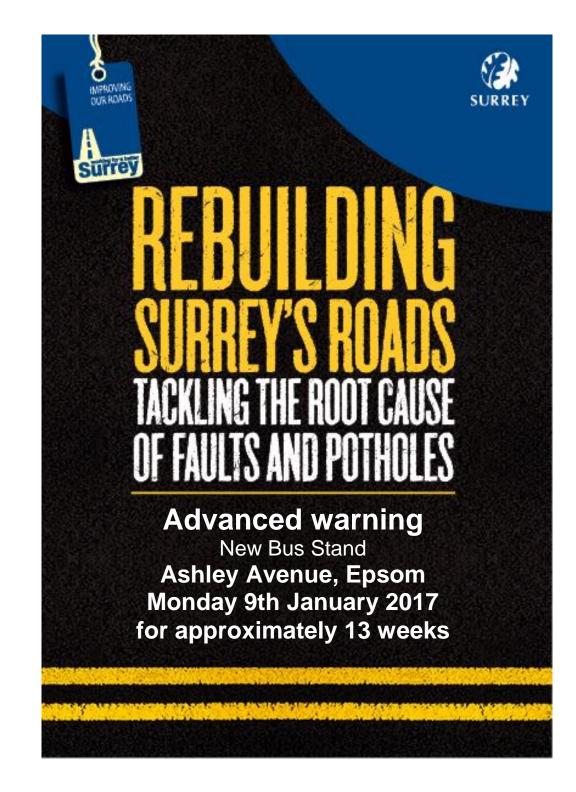
Customer feedback

Your feedback on how these works are carried out will help us to continue to improve. You can do this by completing our online form at <u>www.surreycc.gov.uk/roadworks</u>. Alternatively you may fill out the enclosed freepost feedback form. Please quot**e WCT-5057127** on any feedback you give.

Keep up to date

Please check on <u>www.roadworks.org</u> where we will post information on any changes to this work. Please also follow @SurreyTravel on Twitter for more information.

Has one of our signs been left behind? Please let us know via – www.RemoveThisSign.com

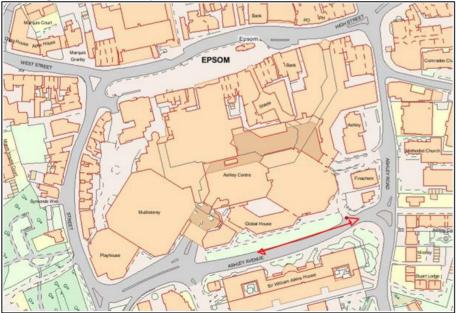


Start date: 9th January 2017 Duration: 13 Weeks Mon - Fri 09:30 - 16:00

Please look out for advance warning signs on site for any date changes or check <u>www.roadworks.org</u>

What are we going to do?

- We are building a new bus stand in Ashley Avenue which will replace the current bus stand in the High Street.
- Further phases of improvements are also planned for the town centre. More information on these works is available at www.surreycc.gov.uk/epsomhighwayimprovements.
- This project will change the road layout in Epsom to help reduce congestion and improve the town centre's appearance.



Works area (approx.) =

Information for residents and businesses

The traffic management for this work will be removed during the morning and evening peak hours to ease congestion. We know that traffic flow through Epsom is critical, and even a minor incident can create major disruption. So we are planning the works carefully with our contractor and SCC's Traffic Signals team to try and minimise the impact.

We will make sure you can get to and from your house or business when it is safe to do so. Please talk to a member of our staff on site if you need help – talking to our staff can solve most issues.

We apologise for any delays this work causes and thank you for your cooperation and patience but **please plan for longer travel times**.

Further information on this scheme can be found at:

www.surreycc.gov.uk/epsomhighwayimprovements

Delays in work

Our work is sometimes delayed by bad weather. We will keep you updated on any changes via the advance warning signs.

Parking

It is essential to keep the road free from parked vehicles. Access to the Ashley Centre Car Park will be maintained at all times.

Noise

There will be some noise but we will try to keep this to a minimum.

Buses

If you use the bus, check with your bus operator for any alterations to the service during these roadworks. You'll find all Surrey's operators and their websites listed here: <u>www.surreycc.gov.uk/busoperators</u>

Bogus callers

We do not do private work. If anyone offers to do private work please contact Surrey Trading Standards on 0845 404 05 06 or visit <u>www.surrey.gov.uk/stopcoldcallers</u>