



Mr A Smith
67 Cedar Place
London W1 3TT

Membership number: 1234567
Date: 12-02-20XX
Reference number: S123456789

Contacting us:
Member Services: 0333 777 0 777
Technical Support: 0333 777 0 555
Moving home: 0333 777 0 888

You've earned £33.38 this month on your shopping using your CashBack card. Keep using to save even more!

Your Summary for February

Non-Energy Services	£74.33
Gas	£54.60
Electricity	£35.70
CashBack	-£34.86

Total amount due	£129.77
-------------------------	----------------

The total amount due will be collected by Direct Debit on or after 28 February 20XX









Mr A Smith
67 Cedar Place
London W1 3TT

Membership number: 1234567
Date: 12-02-20XX
Bill number: G123456789

Contacting us:
Member Services: 0333 777 0 777
Technical Support: 0333 777 0 555
Moving home: 0333 777 0 888

Your Non-Energy Bill for February

	Mobile	£14.04
	Home Phone & Broadband	£38.48
	Bill Protector	£2.00
	Insurance	£19.81
	CashBack Card - CashBack	-£33.38
	Clubhouse Shopping - CashBack	-£1.48
Total		£39.47

Mobile phone



National	£0.00
Mobile	£0.00
Texts	£0.00
Data (GPRS)	£0.08
International texts	£1.20

07123456789 - Value 900 Pay Monthly

Price plan for February	£10.42
-------------------------	--------

Mobile Total

Net	£11.70
VAT	£2.34
Total	£14.04

Home Phone & Broadband



Premium

£3.04

01234567891 - Home Phone & Broadband

Residential Line Rental for February	£13.75
Standard Broadband for February	£8.32
Caller Display for February	£1.66
Peak Saver	£7.50
10% Gold Benefit Discount	-£2.20

Home Phone & Broadband Total

Net	£32.07
VAT	£6.41
Total	£38.48

Insurance



<u>Date</u>	<u>Description</u>	<u>Amount</u>
-------------	--------------------	---------------

Policy: Buildings & Contents

Reference: 12345678912346

05-01-20XX	January Monthly Premium	£19.81
------------	-------------------------	--------

Total	£19.81
--------------	---------------

CashBack Card



Date	Description	Amount	CashBack
Card holder: A Smith			
Card account: 12345678			
01-01	Monthly Fee	£0.00	- £2.00
01-01	Top-Up <small>Reference 12345678901</small>	£800.00	
06-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£209.00	£6.27
06-01	Cafe Rouge - Sample Street London <small>Reference 123456789</small>	£103.50	£5.18
07-01	Marks & Spencer - Sample Street London <small>Reference 1234567891</small>	£25.26	£1.26
09-01	Cafe Rouge - Sample Street London <small>Reference 123456789</small>	£109.20	£5.46
14-01	Zizzi - Sample Street London <small>Reference 012345678</small>	£21.05	£1.05
15-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£105.64	£3.17
20-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£130.85	£3.93
21-01	Top-Up <small>Reference 12345678901</small>	£200.00	
21-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£108.43	£3.25
22-01	Anyshop.com <small>Reference 1234567890</small>	£32.00	£0.32
24-01	Cafe Rouge - Sample Street London <small>Reference 123456789</small>	£25.55	£1.28
28-01	Top-Up <small>Reference 12345678901</small>	£150.00	
29-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£66.09	£1.98
31-01	Any Retailer <small>Reference 1234567890</small>	£133.00	£1.33
31-01	Sainsburys - Sample Street London <small>Reference 1234567890</small>	£30.13	£0.90

Total you have earned

£33.38

Clubhouse Shopping CashBack



<u>Date</u>	<u>Description</u>	<u>Amount</u>	<u>CashBack</u>
05-01	Base.com	£20.99	£0.15
15-01	eBay	£7.99	£0.40
15-01	eBay	£7.35	£0.37
15-01	eBay	£4.90	£0.25
15-01	eBay	£6.25	£0.31

Total you have earned

£1.48

Call Itemisation

Time Dialled Duration Cost

Value 900 Pay Monthly

13-01-20XX

08:11:19	+Sms0123456789	-	FREE
08:11:26	+Sms0123456789	-	FREE
08:11:33	+Sms0123456789	-	FREE
08:11:41	+Sms+1123456789	-	0.20
08:11:49	+Sms0123456789	-	FREE
08:11:55	+Sms0123456789	-	FREE

14-01-20XX

06:36:51	+Sms0123456789	-	FREE
06:38:41	+Sms0123456789	-	FREE
06:38:42	+Sms+1123456789	-	0.20
06:40:24	+Sms0123456789	-	FREE
07:30:04	0123456789	0:26	FREE
08:11:19	+Sms0123456789	-	FREE
11:32:36	0123456789	1:12	FREE
11:37:23	+Sms0123456789	-	FREE
11:37:23	+Data 1.674mb	-	FREE
15:52:32	0123456789	-	FREE
18:29:21	+Sms+1123456789	-	0.20
18:31:49	0123456789	3:40	FREE
18:59:32	+Sms0123456789	-	FREE

17-01-20XX

09:16:38	+Data 3.810mb	-	0.08
09:59:33	+Sms0123456789	-	FREE
10:27:09	0123456789	10:20	FREE
10:58:36	0123456789	0:47	FREE
11:22:47	+Sms0123456789	-	FREE
12:31:12	+Sms+1123456789	-	0.20
14:51:21	+Sms+1123456789	-	0.20

25-01-20XX

11:07:59	+Sms0123456789	-	FREE
17:36:56	+Sms0123456789	-	FREE
17:40:11	0123456789	2:55	FREE
17:40:46	0123456789	13:34	FREE
18:02:49	+Sms0123456789	-	FREE
18:02:50	+Sms+1123456789	-	0.20
21:33:03	+Sms0123456789	-	FREE

Total call cost: £1.28
Total calls/texts: 33

Time Dialled Duration Cost

Home Phone & Broadband

03-01-20XX

15:30:30	01234567891	1:55	FREE
----------	-------------	------	------

06-01-20XX

15:33:42	01234567891	3:33	FREE
20:26:14	01234567891	14:56	FREE

10-01-20XX

11:05:54	01234567891	0:49	FREE
11:11:19	01234567891	0:40	FREE
12:49:28	01234567891	0:40	FREE

11-01-20XX

12:18:09	01234567891	3:47	FREE
----------	-------------	------	------

12-01-20XX

10:03:09	01234567891	8:47	FREE
16:38:19	01234567891	2:47	FREE

14-01-20XX

23:23:19	01234567891	18:39	FREE
----------	-------------	-------	------

17-01-20XX

17:55:01	01234567891	38:21	FREE
18:54:00	01234567891	1:21	FREE

18-01-20XX

10:21:34	01234567891	1:32	FREE
----------	-------------	------	------

20-01-20XX

17:12:57	0845 123456	9:97	3.04
18:01:25	01234567891	5:52	FREE

22-01-20XX

19:23:23	01234567891	0:27	FREE
19:26:44	01234567891	0:10	FREE

23-01-20XX

20:29:17	01234567891	4:27	FREE
----------	-------------	------	------

25-01-20XX

13:12:06	01234567891	0:24	FREE
----------	-------------	------	------

27-01-20XX

13:12:06	01234567891	0:24	FREE
16:26:43	01234567891	1:21	FREE
19:26:44	01234567891	0:10	FREE
19:26:44	01234567891	0:10	FREE
19:26:44	01234567891	0:10	FREE

Total call cost: £3.04
Total calls/texts: 24



Mr A Smith
67 Cedar Place
London W1 3TT

Membership number: 1234567
Date: 12-02-20XX
Bill number: G123456789

Contacting us:
Member Services: 0333 777 0 777
Technical Support: 0333 777 0 555
Moving home: 0333 777 0 888

Your Gas Bill for February

 Gas	<u>£54.60</u>
Total	£54.60

Gas



Supply details

Property address	W1 3TT 67 Cedar Place
Gas reference number	G1234567
Meter point number	0123456789
Meter serial number	G4A12345678912
Tariff: Double Gold	

Could you pay less?

Your personal projection is £660.00 per year

This is based upon your actual consumption for your tariff and current prices.

Our cheapest similar tariff is Double Gold (Direct Debit)

You could save £0 per year

Our cheapest alternative tariff is Double Gold (Direct Debit)

You could save £0 per year

Please note that switching tariffs may involve changing to materially different terms and conditions; you'll find more information about your tariff overleaf.

To be eligible for our Double Gold tariff, you must also be taking Home Phone, Broadband and Mobile at a minimum cost of £34.35 per month.

Optional upgrades are available for an additional cost.

If the savings above are £0 you are already on our cheapest applicable tariff, if this changes we will let you know.

All projections and savings above are inclusive of VAT.

Remember - it might be worth thinking about switching your tariff or supplier.

Estimated Meter reading: 01-01-20XX	6567
Estimated Meter reading: 31-01-20XX	6776
Units used	209
Calorific value	39.2
Kilowatt-hours used	2327
Pence per kilowatt-hour	4.171
Total cost of gas used (excluding VAT)	£96.16
Standing charge for January	£6.16

Keeping track of your budget plan

Debit balance from last month	£6.48
Cost of gas you have used this month	£102.32
Your budget plan payment this month	£52.00
Debit balance after this bill is paid	£56.80

Your budget plan payment

Net budget plan	£52.00
VAT @ energy rate	£2.60
Total	£54.60

About your tariff

Some information about your tariff to help you to compare it to others available.

Gas

Tariff name:	Double Gold
Payment method:	Direct Debit
Tariff ends on:	No end date
Exit fees:	Not applicable

Your usage in the last 12 months (Estimated)	19423 kWh
--	-----------

Comparison with this time last year

Consumption January 20XX: 2584 kWh
Consumption January 20XX: 2327 kWh



Membership number: 1234567
Date: 12-02-20XX
Reference number: E123456789

Contacting us:
Member Services: 0333 777 0 777
Technical Support: 0333 777 0 555
Moving home: 0333 777 0 888

Mr A Smith
67 Cedar Place
London W1 3TT

Your Electricity bill for February



Electricity

£35.70

Total

£35.70

Electricity



Supply details

Property address	W1 3TT 67 Cedar Place
Electricity reference number	G1234567
Supply number	0123456789
Meter serial number	G4A12345678912
Tariff: Double Gold	

Could you pay less?

Your personal projection is £480 per year

This is based upon your actual consumption for your tariff and current prices.

Our cheapest similar tariff is Double Gold (Direct Debit)

You could save £0 per year

Our cheapest alternative tariff is Double Gold (Direct Debit)

You could save £0 per year

Please note that switching tariffs may involve changing to materially different terms and conditions; you'll find more information about your tariff overleaf.

To be eligible for our Double Gold tariff, you must also be taking Home Phone, Broadband and Mobile at a minimum cost of £34.35 per month.

Optional upgrades are available for an additional cost.

If the savings above are £0 you are already on our cheapest applicable tariff, if this changes we will let you know.

All projections and savings above are inclusive of VAT.

Remember - it might be worth thinking about switching your tariff or supplier.

Estimated Meter reading: 01-01-20XX	80576
Customer Meter reading: 31-01-20XX	80867
Units	291
Kilowatt-hours used	291
Pence per kilowatt-hour	12.970
Total cost of electricity used (excluding VAT)	£37.74
Standing charge for January	£6.62

Keeping track of your budget plan

Credit balance from last month	£25.67
Cost of electricity you have used this month	£44.36
Your budget plan payment this month	£34.00
Credit balance after this bill is paid	£15.31

Your budget plan payment

Net budget plan	£34.00
VAT @ energy rate	£1.70
Total	£35.70

IF YOU HAVE A POWER CUT

Please contact your electricity distribution company on 0800 328 1111.

This number is also in the front of The Phone Book.

Your electricity distribution company is Central Networks West plc.

Customer Liaison Team, Herald Way, Pegasus Business Park, Castle Donington, DE74 2TU.

About your tariff

Some information about your tariff to help you to compare it to others available.

Electricity

Tariff name:	Double Gold
Payment method:	Direct Debit
Tariff ends on:	No end date
Exit fees:	Not applicable

Your usage in the last 12 months (Estimated)	4432 kWh
--	----------

Comparison with this time last year

Consumption January 20XX: 589 kWh

Consumption January 20XX: 291 kWh