

Pool Membership – Questions and Answers

Do I have to book to use the pool for my swim session?

No, our pool will be set up with 5 lanes and we will be running a first come first serve system for all swim sessions.

How long can I swim for?

Once your lane has been allocated by the lifeguard you will have **30 minutes** swim time. We have also allocated 30 minutes shower time to ensure that time in club is limited, where possible to 60 minutes per member. The lifeguard will keep track of your time in the pool and will ask you exit the pool after 30 minutes.

What happens if all lanes are occupied?

The lifeguard will add your name to a waiting list and inform you of when a lane will be available. We'll ask you to sit on a lounge or bench and wait for a lane to become available. Due to the limited time we allocating per swim we predict that you will not be waiting long.

Will the heat cabins be open?

Unfortunately due to government guidance the heat cabins will remain closed until further notice.

Will the towels service be available?

Yes we will continue with the towel service within the changing rooms and ask that you use the 1 towel per visit.

Will the Jacuzzi pool be available?

Yes the Jacuzzi pool will be available. We will be limiting the capacity and usage to 1 single household per 10 minutes/cycle of air jets.

Is there a 1 way system within the changing facilities?

No but there will be designated areas for changing and various lockers will be out of use to maintain social distancing. We also ask that you limit conversations with the changing room to a minimum to further decrease the risk of covid-19 being transmitted between 2 members.

Will there be children's swim sessions and lessons in the pool?

Unfortunately at this time we have suspended our children's swim session and swim school until further notice.

Can I book and attend Aqua and Swim Fit classes?

Unfortunately at his time we have suspended both Aqua and Swim Fit until further notice?

How safe am I swimming in your pool?

Research shows that chlorine kills covid-19 so we feel that swimming is generally a safe form of exercise.

Will I have my temperature taken upon entry?

Yes all members will have their temperature taken upon entry, unfortunately if you have a high temperature you may be refused entry to the leisure club.

Can I sit and have a coffee or smoothie after my workout in Peake Bistro?

Yes we will be serving drinks only from Peake Bistro. Capacity numbers within the bistro will be monitored by our staff accordingly and at busy times we may ask you to use one of the other food and beverage outlets across the resort. The newly refurbished Sports Bar will be running a delicious daily menu. Members discounts will be honoured at any till point across the resort including the Sports Bar when paying with your members swipe card.

Are there any additional measures you have gone to protect me whist using the club?

We've stepped up our cleaning and sanitation scheduled throughout the club with designated cleaning staff at key points throughout the facility. We will also be using ozone water to spray over high touch points such as gym upholstery and poolside loungers which kills all bacteria including covid-19 after 60 seconds of contact. We'll also be installing an air purifying system within our gym, studio and changing rooms which uses UV light to kill all airborne bacteria including Covid-19. We can also monitor the quality of the air in these areas at any time to ensure the air you are breathing is Covid secure at all times.