



R P S Cleaning Services Cleaning Agreement

R P S Cleaning Services proposes to provide cleaning services in line with the price list for the residential/domestic cleaning consisting of:

Customer Cleaning Requirements:

Type of Clean Required _____
(One-off/Regular Clean/End of Tenancy/House Move)

Property Type _____ No. of bedrooms _____

Other rooms to clean _____

Additional Costs as agreed _____
(where applicable - Extra Bedroom, Extra Bathroom, Conservatory, Stairs, or Type of Clean i.e. One-off or End of Tenancy)

Deep Cleaning Bolt-On _____
(Kitchen, Bathroom, Glass or Steam)

Special Instructions _____

Summary of Cleaning Services Agreement between the customer detailed and R P S Cleaning Services:

Customer Name _____ Contact No. _____
Address _____

Location of where cleaning to be undertaken _____
(if different from the address above)

Cleaning Services provided in total cost of £_____ as agreed and for the services to commence on _____ at _____ on a frequency basis of _____ and by payment method _____.

I _____ agree to pay R P S Cleaning Services to carry out the cleaning services set out in this agreement including any other cleaning agreed during the term of the services provided.

Customer Signature _____ Date _____

R P S Cleaning Service Signature _____ Date _____



R P S Cleaning Services Cleaning Agreement

Terms and Conditions

1. Payment can be made ideally via bank transfer or card payment with no extra charge to you as the customer for using either of these payment methods. Payment can be made by cash however would prefer bank transfer or card payment for security to both parties.
2. I endeavour to provide an excellent service at all times considering any special requirements that the customer may need. However, both parties have the opportunity and right to cancel at any such time as mutually agreed with a preference of 14 days' notice wherever possible with a minimum timeframe of 24 hours.
3. I will provide a fair, respectful and courteous cleaning service to all my customers and kindly ask the same respect and courtesy in return including prior notification of cancellation to services. A cancellation fee of 25% of the cleaning price may be invoiced should I not be provided with prior notification to cancel.
4. The customer agrees for R P S Cleaning Services to carry out the services as required and will agree to complete actions as necessary for these to take place. (This includes for example end of tenancy cleans where the landlord will provide electricity and water).

Privacy Statement

At R P S Cleaning Services, your privacy is taken seriously and will only use your personal information to administer your account and to provide the cleaning services you have requested from us.

However, from time to time I would like to contact you with details of any offers or services that I provide. If you consent to me contacting you, for this purpose, please advise by return how you would like to be contacted:

Post Email Telephone Text message

This is to confirm that R P S Cleaning Services will not pass on your details to any third party or companies and will only retain your details for as long as needed for account purposes.