



## Service Plans 2019

### **Bronze Service Program – £5 per month**

Program includes 2 scheduled services per annum – 6 monthly intervals whereby the bike will receive a full health and Safety service with adjustments & recommendations made appropriately. These services will cover all aspects of the mechanics of a bike with the exclusion of Shock Services and Di2 Firmware updates. This plan is ideally suited to the leisure market where bikes are ridden once or twice a week.

The Bronze service plan includes:

- Safety Inspection for Loose or Worn Parts.
- Hubs, Headset & Bottom Bracket adjusted as needed.
- Tighten and adjust braking and gear components.
- Chain checked for wear.
- Tyres Checked for wear & tear.

### **Silver Service Program – £10 per month**

Program includes 2 scheduled service plans per annum plus 2 further labour free visits to the workshop for additional work.

This plan would suit the regular rider and club rider who covers plenty of miles on their bike.

The Silver service plan includes:

- Safety Inspection for Loose or Worn Parts.
- Hubs, Headset & Bottom Bracket adjusted as needed.
- Tighten and adjust braking and gear components.
- Chain checked for wear.
- Tyres Checked for wear & tear.
- Transmission removed, checked & cleaned.
- Wheels trued.
- Bicycle cleaned.

## **Gold Service Program – £15 per month**

### **Gold Service Program Plus – £25 per month (2 Bikes)**

Program includes 2 Scheduled Gold services per annum plus unlimited pre-booked labour free visits (maximum 2 hours) to the workshop for additional work.

This plan would suit the daily commute rider and the rider who has specific races or target events whereby pre event bike checks would be deemed advantageous. This would also suit those riders with complex bikes such as Full suspension Mountain bikes that are used regularly off road, TT/Tri Bikes and Aero road bikes with concealed cabling.

The Gold service plan includes:

- All Parts removed to allow Frame and forks and components to be checked, cleaned and detailed.
- Remove, clean, inspect and grease brake & gear cables.
- Safety Inspection for Loose or Worn Parts.
- Hubs, Headset & Bottom Bracket, Derailleur Pulleys removed, inspected, cleaned and adjusted.
- Di2 Firmware updates.
- Tighten and adjust braking and gear components.
- Chain checked for wear.
- Tyres Checked for wear & tear.
- Transmission removed, checked & cleaned.
- Wheels trued.
- Bicycle cleaned.

Please note: If a plan is cancelled within the 12 month period then any outstanding labour will become due.