



Proof of Entitlement

In order to apply for membership you will need to supply us with proof of entitlement and a completed well being assessment form.

The following items can be used as proof of entitlement:

- Employment and Support Allowance
- Visual Impairment Certificate
- Attendance Allowance
- Disability Living Allowance

If you are unsure about what you can use to provide proof of entitlement, then please ring Community Transport on 01922 685555 and we will advise you.

Once you are registered to use the service you will automatically be sent a renewal form annually, which will ask you to confirm the details held are still correct.

Holiday Hire

For the more independant travellers we also have a wheelchair accessible MPV which is available for individuals who meet the necessary criteria to hire under the scheme. This vehicle can be self-driven by your escort/carer who will require MiDAS/familiarisation training.

Please contact the office for more details on charges and availability.



For further information on any of our services please call
WCT Offices on: 01922 685555 or e-mail: enquiries@walsallct.org.uk

Walsall Community Transport's new service providing
individual travel for people with mobility difficulties.



'People to places,' a transport service for the individual.

If you are not already aware Community Transport is an independent charity that has been providing a range of passenger transport services to organisations and voluntary groups in the Walsall area since 1993.

Our new **People 2 Places** service is a new way in which individuals can now access our transport directly for themselves and has been designed around the personalisation agenda to meet their needs.

With a focus on excellent customer care we aim to tailor the service to fit the user at an affordable cost that reflects the journey requirement providing an alternative to what is already in the transport marketplace.



Charges made depend on the length and time of day the journey is required and start from £3 per person. The cost of all journeys will be advised prior to the booking being made and fees can be paid to the driver on the day or an invoice can be arranged.

In delivering our services, we fully recognise the importance of providing passengers with the confidence that we will provide a reliable and convenient service as well as a safe and friendly environment. All our staff are DBS checked and undergo rigorous training to ensure they are fully equipped to meet your needs and services can be supplied either with or without the additional support of a passenger assistant.

The vehicles used are wheelchair accessible minibuses and can carry users, their friends and carers, escorts and others as required. Should you be a wheelchair user and wish to remain seated in your wheelchair when travelling our staff are equipped to assess and allocate the correct restraining system required for your chair.

Enrolment on the scheme is free and requires the completion of our application form together with our 'passenger

profile' that enables us to ensure we meet your mobility needs, once registered transport can be accessed either on a regular basis or occasionally.

You can access our services if you have one of the following disabilities:

- Registered blind
- Profoundly or severely deaf
- You are without speech
- You have a recognised learning disability
- You are ineligible to drive a motor vehicle on the grounds of physical fitness
- You have a disability or have suffered an injury which has long term adverse affect on your ability to walk
- You have a Blue Badge (Disabled parking badge) and don't drive yourself



"HAPPY WHEELCHAIR DAY!"