

Spring/Summer 2016

INCLOVER

Your home improvement magazine



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Creating the right balance



Welcome to inClover Spring/Summer 2016

We can't quite believe that Spring of 2016 is here already, 2015 seems to have gone in a flash!

We've had great fun completing some very interesting projects including the renovation of an old watermill, re-roofing a near derelict Herefordshire barn and installing several kitchens, bathrooms, stoves, windows and doors to name but a few!

We've expanded our workforce and are pleased to introduce our new team-members on Page 3. We are delighted to welcome both Danny and Terry to the Clover team.

This year we entered Jack into the FENSA Master Fitter of the Year Challenge. He flew into the top 12 but narrowly missed a place in the final coming 7th overall. The final 6 will undertake fitting challenges at the FIT show in April. We'll be going to keep up to date with new products, technologies and compliance and will be posting photos on our social media channels;



Facebook: [Clover Your Home](#)
Twitter: [@CloverYourHome](#)

so do keep an eye out for anything that might interest you.

We are well into our second year as a Which? Trusted Trader and are continuing to increase the number of reviews left by our happy customers. And we were delighted to have been awarded the commendation of 3rd in the national 'Thebestof' Business of the Year 2016 competition. Have a look at our centre pages to read some of the lovely feedback we received.



Looking forward to 2016, we are planning to introduce some 'How To' tutorials to our website on all manner of subjects such as 'How to adjust hinges on a door', 'How to mix mortar' or 'How to build a log-store' and many others besides. Top tips for cleaning and maintaining your windows, and the best buy gadgets that we love. We're in the process of conducting some team interviews, and plan a number of videos so you can get to know our team better. All to be posted on our YouTube page during the year.

We will, of course, continue to offer our customers the very best workmanship and service we can and hope to complete many more projects throughout 2016 that make such a difference to our customers' homes.

Simon and Helen Tinson
Directors

2016 Show dates...

We'll be exhibiting at these four local shows, which provide the perfect opportunity to come along and have a chat if you have a project in mind.

RHS Malvern Spring Festival, 5-8 May

Three Counties Showground, WR13 6SP

Bromyard Gala, 2-3 July

Bromyard, HR7 4JY

Welland Steam Rally, 29-31 July

Woodside Farm, Welland, WR13 6LN

RHS Malvern Autumn Show, 24-25 September

Three Counties Showground, WR13 6SP



Follow us on any of our social media channels to stay in touch



Meet the team

We have a small, highly skilled, experienced team who have a reputation for friendliness and attention to detail. We also call upon a number of reliable tradesmen who work with us on a more informal basis so we can offer the very best and most appropriate skills for your project.

The Building Team:

We are delighted to welcome two new tradesmen to our team, Danny Hughes who has a background in general building and is skilful, knowledgeable and enthusiastic about the construction industry, and Terry Smith who has qualifications in carpentry and is keen to apply his skills on site.

Each member of the team will be writing a blog on something that interests them (and hopefully our readers) during 2016, which will be posted on our website and social media pages.

Simon Tinson, our Managing Director is an experienced plumber, general builder and HETAS engineer!



Left, top: Terry Smith, Colin Watkins, Danny Hughes, Ash Holmes, bottom: Simon Tinson and Dan Stevenson. Simon and the building team approach every project with skill, experience and energy.

The uPVC Team:

Simon Blundell is our Surveyor and Installations Manager and Roy and Jack Duggan, a father and son team with many years experience

who specialise in installing windows, doors, conservatories, garage doors and roofline installations.



Simon Blundell



Jack and Roy Duggan

The Admin Team:

Helen Tinson is our Company Secretary, who is responsible for accounts, marketing and human resources, and Joanne Tinson is our Customer Liaison Manager. Jo offers a single point of contact to ensure that customer needs

are fully met throughout the project or to answer any queries that may arise.



Helen Tinson and Joanne Tinson

And if you're interested in spreading the cost, we'll be offering **INTEREST FREE** finance shortly to help with the purchase of many of our home improvements.

Phone Helen or log onto the website for more details.

Extending your home

Do you love everything about your home but need more space? Extending your home is all about increasing living space and the benefits that come with it. Perhaps making the home you have work for a growing family's changing needs, accommodating an elderly relative or simply fulfilling an ambition for a stunning kitchen diner that extends to the patio and garden with beautiful bi-folding doors.

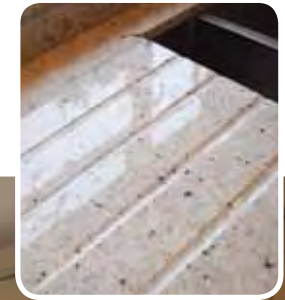
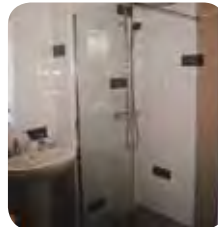
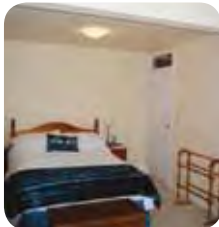
This case study of a recent project completed by Ash and Dan, with some help from other members of the team and our trusted sub-contractors, shows a double storey brick-built extension with some internal renovation of the existing house. They have produced a beautiful kitchen diner with double bedroom and en-suite shower room above. The installation of a pair of French doors and Juliet balcony make the most of the gorgeous countryside views.

But if you don't need quite so much extra space, or your budget is more restricted, you could also consider extending your home with a new



conservatory or by converting your existing loft or garage. Our projects are tailored to our clients' individual needs to ensure it all works perfectly for their family, and all starts with a free, no-obligation consultation.

So if you have a project in mind, or a particular problem you need to find a solution to, please call us today – we'd be delighted to help.



Rules & Regulations

There are of course rules and regulations that must be adhered to when extending your home. Our advice is always to check with your local planning authority if you have any doubts. The full article on 'Rules and Regulations' can be found on our website on a sub-page of the 'Extensions' page, but to summarise:

Permitted Development

Permitted developments are changes and additions you can make to your home without applying to your local authority for planning permission. There are restrictions and of course exceptions and you will need to check whether

the permitted development rights apply to the project and property in mind.

Building Regulations

Building regulations are rules applied to all building work. There are fourteen sections each dealing with a specific area of work, for example Part A Structural Safety, Part F Ventilation, Part L Energy Efficiency or Part N Glazing. There are two types of building regulation, a *building notice for minor work* and a *full plans application for major works*.

Unless our clients have an architect on board to project manage the build, we always take control of the building regulation application and co-ordinate inspections with the Building Inspector.

Detailed information on all aspects relating to planning can be found on the Government's Planning Portal at www.planningportal.gov.uk/permission/responsibilities